Isabella County Commission on Aging Advisory Board *Electronic* Meeting Wednesday, April 7, 2021 12:00pm

- I. Call to Order
- II. Board Member Roll Call
- III. Public Comments
- IV. Minutes of the March 3, 2021 Advisory Board Meeting
- V. COA/Isabella County COVID-19 Update
- VI. AARP Virtual Tax Prep Program Extended new deadline: May 15th
- VII. National Volunteer Week: April 18th-24th

Below is a snapshot of what our wonderful volunteers were able to accomplish in 2020 in spite of the pandemic:

317 dedicated Gold Key Individuals and **19** Student and Group Volunteers provided **28,534 hours** of service & drove **70,159 miles**. Estimated Value of Volunteer Time as of 2019 as determined in the State of Michigan is **\$25.79** per hour, saving Isabella County residents **\$735,891.86**.

AARP Tax Aides worked 2,179.5 hours to assist 438 clients with their tax returns. CMU Student Activity Center volunteers donated 1,695.5 hours.

Home Delivered Meal Drivers delivered 31,108 meals to over 340 clients and drove 52,170 miles for 4,717.5 hours.

Kitchen Assistants, donated **774 hours** of service preparing and packing Home Delivered Meals and serving participants on the food line.

Meal Site Assistants, donated 508 hours of service to five Food with Friends meal sites. Medicare Part D Counselors provided 472.25 hours of service to 550 area residents. This saved clients a total of over \$322,720.

Needle Crafters worked **15,040.75 hours** and donated more than **4,714** handmade items to several local organizations.

Receptionists worked **701.5 hours** answering incoming calls and assisting clients at the Commission on Aging front desk.

Transportation Program transported 97 clients to over 112 medical appointments, treatments, and grocery shopping for a total of 17,989 miles driven in 885.5 hours. Additional Activities, Events, Fundraisers, and Special Projects volunteers traveled 284 miles and volunteered 1,559.5 hours with Active Living, Activities Support/Instructor (Water Aerobics & Fitness Instructor, Music, Line Dancing); Board of Directors & Advisory Boards (Friends of Isabella Seniors Board of Directors, Commission on Aging Advisory Board and Foster Grandparent and Senior Companion Advisory Board); College Students/Internship, Distribution Drivers (Active Living Newspaper & Needle Crafters); Events/Fundraisers (Flu Vaccine Clinics, Raking Leaves, Blood Drives, Have-a-Heart, Annual Golf Outing); Friendly Visitors; Groups/Organization; Helping Hands; Ride Buddies; and Training Events.

- VIII. Spring Fling Drive-Thru Event: Friday, April 23rd 1pm-2pm (Lemonade/Treat)
 - IX. Spring Caregiver Training: April 27th: 1pm-4pm (Flyer Attached)
 - X. Friends of Isabella Seniors "80 for 80" Fundraising Event: May 5th (Flyer Attached)
- XI. General Discussion
- XII. Adjournment

The next COA Advisory Board meeting is scheduled for Wednesday, May 5, 2021 at 12:00p.m.

MINUTES

Isabella County Commission on Aging Advisory Board Virtual Meeting Wednesday, March 3, 2021 12:00pm

Members present: Jackie Curtis- Denver Township, Lea Dean- Isabella County, John Dinse- Union Township, Jessica Lapp- City of Mount Pleasant, Ruth Ann Maniteau-Coldwater Township

Members absent: Larry Fussman, Alicia Haley

Staff present: Jennifer Crawford, COA Director, Mallory Fernandez COA Secretary

Others present:

- I. Call to Order: The meeting was called to order at 12:05 p.m.
- II. Board Member Roll Call
- III. Public Comments- John Dinse would like to mention the COA Website is much improved. On the site, there is a link for the Advisory Board. When you click on this link there is no reference to membership in that section. John, would like to suggest adding the board members names and email addresses on this part of the site so that the public can contact them if needed. Jennifer Crawford gave background on this stating that when the county website was updated, the decision was made to remove the names and contact information for all department advisory board members. Jennifer will address this concern with county administration and provide an update at a future meeting.
- IV. Minutes of the February 3, 2021 Advisory Board Meeting: A motion to accept the minutes of the February 3, 2021 Advisory Board meeting as submitted was moved by Jackie Curtis and seconded by Ruth Ann Maniteau. The motion passed.
- V. COA/Isabella County COVID-19 Update- Still currently in the promote remote status. There will be a department head meeting on March 4, 2021, where they will further discuss the current standing and potentially any steps that we will be taking, should there be an update.
- VI. AARP Virtual Tax Prep- AARP volunteers in our area provide this service for us. COA staff assist with the scheduling, but the actual program is ran by their volunteers. They did experience a small hiccup that delayed the start, but they are back on schedule. In order to provide this service, the client must

have an email address set up. For those who are unable to do it virtually, AARP does have an option to help clients complete their taxes over the phone.

- VII. Have A Heart Program- There was a huge response this year with our Needlecraft volunteers that were eager to make hats and mittens for every recipient. We were able to help 89 individuals receive \$75 gift cards for Meijer. These funds were all obtained through donations from the community that were given towards the program. There were two drive thru events held for the recipients to pick up their packages. For those recipients that are homebound, we were able to send them out either with their home delivered meals or through our in-home staff.
- VIII. Save the Date- Spring Caregiver Training: April 27th. 1pm-4pm- Mary Ellen Walsh puts this event on each Spring and Fall. This will be held via Zoom this Spring. The itinerary has not been made public yet, but will be available soon. You do not have to be a caregiver to attend this training because it is open to the general public.
- IX. General Discussion- Jackie Curtis mentioned that some area Commission on Aging groups are doing pick-ups for Home Delivered Meals. Jennifer Crawford explained that it was discussed in the beginning but there was a concern about having the participants come to the building with the current restrictions so it was decided that it would be best to just continue delivering them. Lea Dea questioned if there was going to be any food drives going on in Isabella County soon. Jennifer Crawford discussed the recent food drive announced and directed all those interested to view the information on our Facebook page.
- X. Adjournment: The meeting ended at 12:39 P.M.

The next COA Advisory Board meeting is scheduled for Wednesday, April 7, 2021 at 12:00p.m.